

How to Make a Vaccine File Smaller Than 5 MB

Please keep each vaccine record under 5 MB so it uploads successfully with your boarding reservation.

Accepted file types: JPG, JPEG, or PDF

For a Photo on a Phone

1. Open the vaccine photo and crop out the table, floor, background, or anything that is not part of the record.
2. Make sure the pet's name, vaccine names, vaccine dates, and veterinarian information are still easy to read.
3. Take a screenshot of the cropped photo and upload the screenshot instead of the original photo. Screenshots are usually much smaller.

On a Samsung Phone

1. Open the photo in the **Gallery** app.
2. Tap the pencil icon to edit and crop the photo.
3. Save the cropped version.
4. Tap the three dots and look for **Resize**.
5. Choose a smaller size, such as 40% or 60%, and save it as a copy.
6. To check the file size, open the photo, tap the three dots, then tap **Details**.

Examples: 850 KB, 2.4 MB, and 4.8 MB are all under the 5 MB limit.

For a PDF

1. Save or scan only the pages that contain the vaccine records.
2. Choose a setting such as **Reduced Size**, **Compressed PDF**, or **Small File Size** when saving.
3. If the PDF is still too large, take a clear screenshot of each needed page and upload the screenshots as JPG files.

Important: The record must remain readable. Do not reduce the file so much that names, dates, or vaccine information become blurry.